PATRICK PRUGH

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SKILLS

- User Centered Design (UX)
- Responsive Web Design
- Management
- Cross Functional Team Leadership
- Thought Leadership

TOOLS

- Adobe Creative Suite
- Figma / FigJam
- HTML/CSS/Javascript
- Mac or PC

AWARDS

Service to the Citizen Award - 2024

My team was recognized for its extensive work and contributions on the first-time filer customer journey.

Special Act Award - 2024

I was recognized for outstanding work improving the taxpayer experience as a UX Manager.

Aster Awards - 2016, 2018, 2019

9 awards in Multilingual Pharmaceutical Advertising, Websites

Healthcare Ad Awards - 2016, 2018, 2019

11 awards in advertising, new media, and employee comms.

UBC - Above and Beyond Award - 2012

Employee of the Year

Pollie Award - 2010

For Creative Direction, Radio Spot

Addy Awards - 2008 For Website Design, Web Application

EDUCATION

University of Florida - 2008 Bachelor of Arts with a Major in Art

EMPLOYMENT

Internal Revenue Service (IRS)

January 2022 - Present

- Manager, User Experience & Design Promoted - (2 years)
- UX Designer (1 year)

United Biosource Corporation (UBC)

August 2011 - January 2022

- Senior Manager, Creative Services Promoted - (3 years)
- Senior UX Designer, Creative Services Manager Promoted - (6 years)
- UX Designer & Front End Developer (2 years)

Ozean Media, LLC

June 2008 - April 2011 www.ozeanmedia.com

- Creative Director Promoted - (1 year)
- Senior Designer Promoted - (1 year)
- Web Designer (1 year)

Digital Daydreams, LLC January 2006 - April 2008

• Business Owner, Design Lead (2 years)